

Summary of investigations 2013/14

Internal Audit received 28 reports during 2013/14, of which,

- 20 were received via the “Report It” facility on the website (17 were reported anonymously)
- 7 were concerns raised direct with Internal Audit where investigations were carried out by Internal Audit (3 were reported anonymously, 1 was reported via Whistleblowing Policy)
- 1 concern raised regarding a member of staff but was referred to management for investigation (this was reported anonymously)

Of the 20 website ‘Report It’ instances:

- 6 were in relation to possible fraudulent claims of housing benefit (one was referred to West Devon District Council)
- 6 were in relation to possible fraudulent claiming of single occupier discount. One case was proven with a value of £19.66
- 1 case was in relation to student discount this was proven with discount of £7382.82 being reclaimed with effect from 1.09.07
- 2 cases were in respect of Trading Standards matters so were referred on to them.
- 3 were in respect of possible tenancy fraud however none were proven.

Internal Audit Investigations

- 5 were not proven
- 2 were proven

Management Investigations

- 1 case proven – verbal warning issued